



Amherst Center For Senior Services

370 John James Audubon Pkwy • Amherst, New York • 14228
Phone (716) 636-3050 Fax (716) 636-3060

February 4, 2008

Steven Szubinski
The PCA Group, Inc.
455 Cayuga Road, Suite 200
Buffalo, NY 14225-1309

Dear Steve,

As one of PCA's earliest customers, I would like to comment on the outstanding relationship we have had with PCA for well over a decade, and the great service your company provides.

Since we have no computer "geeks" here, we definitely need a company whose employees can communicate in terms understandable to the layman. PCA certainly has made it easy for us to convey our needs and understand what you can do for us.

PCA has consistently kept abreast of the changing issues we face and assists us in a timely manner to make the needed transitions. Your staff is always friendly and helpful. Your response time is excellent.

Amherst Senior Services is definitely one of your most satisfied customers!

Sincerely,

Mary Ellen Walsh
Executive Director
Amherst Senior Services

MEW:ccb
PCA Group letters

SATISH B. MOHAN
Supervisor, Town of Amherst

MARY ELLEN WALSH
Executive Director, Senior Services

